



# Perfect Descent Service and Recertification

## Why Recertify Your Auto Belay?

As a life-critical device, ongoing product certification is an essential requirement for operating Perfect Descent Auto Belays. Recertification starts with the disassembly, cleaning, and inspection of each unit. Tolerances and other wear indicators are measured and components are replaced as necessary. The unit is then reassembled and tested to confirm that it operates within the manufacturer's limits.

The use and popularity of auto belays in climbing gyms and similar facilities has grown significantly in recent years and standards for their operation continue to evolve. Improving PPE regulations in the European Union, specifically EN341:2011 Class A, represent the most comprehensive guidance for the operation of recreational auto belays.

Auto belays certified as EN341:2011 Class A require periodic examination by a factory authorized technician every 12 months. This includes Perfect Descent Auto Belays with a manufacture date of July 2020 and later and older units that have been updated to a Class A certification by a factory authorized service center. Perfect Descent Auto Belays with a manufacture date of June 2020 and earlier are certified as EN341:2011 Class C and require periodic examination every 24 months.

Whether 12 or 24 months, the timeframe for the periodic examination is considered to be the maximum amount of time that should lapse before a unit is recertified. Units with a high volume of use, those used in competition climbing, and units used in harsh environments may require more frequent examinations. Regardless of the recertification term, a unit should be returned to a service center any time a Competent Person inspection suggests the need to remove the unit from use.

**Competent Person** - A person who is capable of inspecting Perfect Descent Auto Belays in accordance with manufacturer guidelines, identifying existing and predictable hazards, and who is authorized by the owner/operator to take prompt corrective measures. By way of training and/or experience, a competent person is knowledgeable of operational parameters and has the authority to immediately remove from service any device that is believed to be malfunctioning or performing outside established limits.

## What Certification Does My Auto Belay Have?

To determine if your auto belay is certified as Class A or Class C, simply review the manufacture date listed on the side label of the unit.

**EN:341:2011 Class A** - manufacture date of July 2020 or later. Class A auto belays require periodic recertification at least once every 12 months.

**EN341:2011 Class C** - manufacture date of June 2020 or earlier. Class C auto belays require periodic recertification at least once every 24 months.

## Can I Update My Class C Device to Class A?

Most Perfect Descent Model 220 Auto Belays manufactured under the Class C certification can be updated to Class A. This update can be performed by an Authorized Service Center at the time of your next certification or at any time in between for a nominal fee.

**Perfect Descent Model 220 CR** units can only be certified as Class C devices. If you operate in a territory that mandates adherence to the most current CE standard, contact your nearest Authorized Service Center to discuss your options.

## How Do I Submit My Device for Service or Recertification?

Before sending in your Perfect Descent Auto Belay for service or recertification, contact the Authorized Service Center nearest you and provide them with the following information for each unit you intend to return:

Serial Number

Date of Manufacture

Date of last Recertification (when applicable)

If returning for service, please provide a detailed description of the issue

If returning for recertification, indicate this to the service center

Pack each unit in the original box using the original foam inserts to minimize the potential for damage during shipping. Be sure to include the Operations Manual containing the Factory Service Log found in section 14.6.

The average timeframe for a unit to be serviced or recertified can vary between service centers and the volume of units being serviced at the time. Typically, units can be prepared for return shipping 10-12 business days after the units have been received. Contact your nearest service center to review options for expediting these services.

# SERVICE FORM



## CONTACT PERSON

Company Name

First Name  Last Name

Phone Number  E-mail

## INVOICE ADDRESS

VAT number  Street Address  City

Postal / Zip Code  Province  Country

## DELIVERY ADDRESS (if different from invoice address)

Street Address  City

Postal / Zip Code  State / Province  Country

Delivery Telephone Number

## DEVICE INFO

SERIAL NUMBER	CERTIFICATION TYPE	DATE OF MANUFACTURE	DATE OF LAST REVISION	LANYARD LENGTH
1 <input type="text"/>	<input type="checkbox"/> A <input type="checkbox"/> C	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="checkbox"/> 8 m <input type="checkbox"/> 16 m <input type="checkbox"/> 12 m
2 <input type="text"/>	<input type="checkbox"/> A <input type="checkbox"/> C	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="checkbox"/> 8 m <input type="checkbox"/> 16 m <input type="checkbox"/> 12 m
3 <input type="text"/>	<input type="checkbox"/> A <input type="checkbox"/> C	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="checkbox"/> 8 m <input type="checkbox"/> 16 m <input type="checkbox"/> 12 m
4 <input type="text"/>	<input type="checkbox"/> A <input type="checkbox"/> C	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="checkbox"/> 8 m <input type="checkbox"/> 16 m <input type="checkbox"/> 12 m
5 <input type="text"/>	<input type="checkbox"/> A <input type="checkbox"/> C	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="checkbox"/> 8 m <input type="checkbox"/> 16 m <input type="checkbox"/> 12 m
6 <input type="text"/>	<input type="checkbox"/> A <input type="checkbox"/> C	<input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/>	<input type="checkbox"/> 8 m <input type="checkbox"/> 16 m <input type="checkbox"/> 12 m

## REPLACEMENT OPTIONS

¿CHANGE LANYARD?	PREFERRED CARABINER TYPE ON REPLACEMENT LANYARD:
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Steel (Standard) <input type="checkbox"/> Dual Connection <input type="checkbox"/> Aluminium <input type="checkbox"/> No Carabiner / Loop
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Steel (Standard) <input type="checkbox"/> Dual Connection <input type="checkbox"/> Aluminium <input type="checkbox"/> No Carabiner / Loop
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Steel (Standard) <input type="checkbox"/> Dual Connection <input type="checkbox"/> Aluminium <input type="checkbox"/> No Carabiner / Loop
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Steel (Standard) <input type="checkbox"/> Dual Connection <input type="checkbox"/> Aluminium <input type="checkbox"/> No Carabiner / Loop
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Steel (Standard) <input type="checkbox"/> Dual Connection <input type="checkbox"/> Aluminium <input type="checkbox"/> No Carabiner / Loop
<input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> Steel (Standard) <input type="checkbox"/> Dual Connection <input type="checkbox"/> Aluminium <input type="checkbox"/> No Carabiner / Loop



Where to locate the Serial Number:

## ADDITIONAL INFORMATION

### TERMS OF SERVICE:

The cost of the revision for models type EN341: 2011 Class C is € 379 per device: the revision period is every 2 years

The cost of the revision for models type EN 341: 2011 Class A is € 197 per device: The revision period is annual.

The technical support agrees to replace any additional component of the device that may affect the well-functioning of the ensemble.

We are not authorized to send back any device that does not conform to the security norms of the manufacturer.

We are NOT authorized to send back a device to its owner with defective or worn parts, for the reasons of personal security and safety. We appreciate your understanding

#### This includes:

Checking the device.  
Cleaning and change of the main components.

#### Does not include:

Change of components not considered.  
Changing the strap and carabiner (Lanyard).

### Shipping:

The outward transport must be managed by the client  
The return transport will be invoiced to the customer

Estimated review time: 10 -12 working days from receipt of the device.

### Payments:

It must be done before sending the PDs in our facilities once it has been confirmed that they can be sent by our commercial department. SEPA bank transfer to account number:

ES06 0081 3331 1100 0197 2908

SWIFT: BSABESBB

I accept billing for the annual service maintenance as well as the **legally** required changing of certain internal pieces determined necessary by our certified technicians.

I have read and agree to the terms of service.